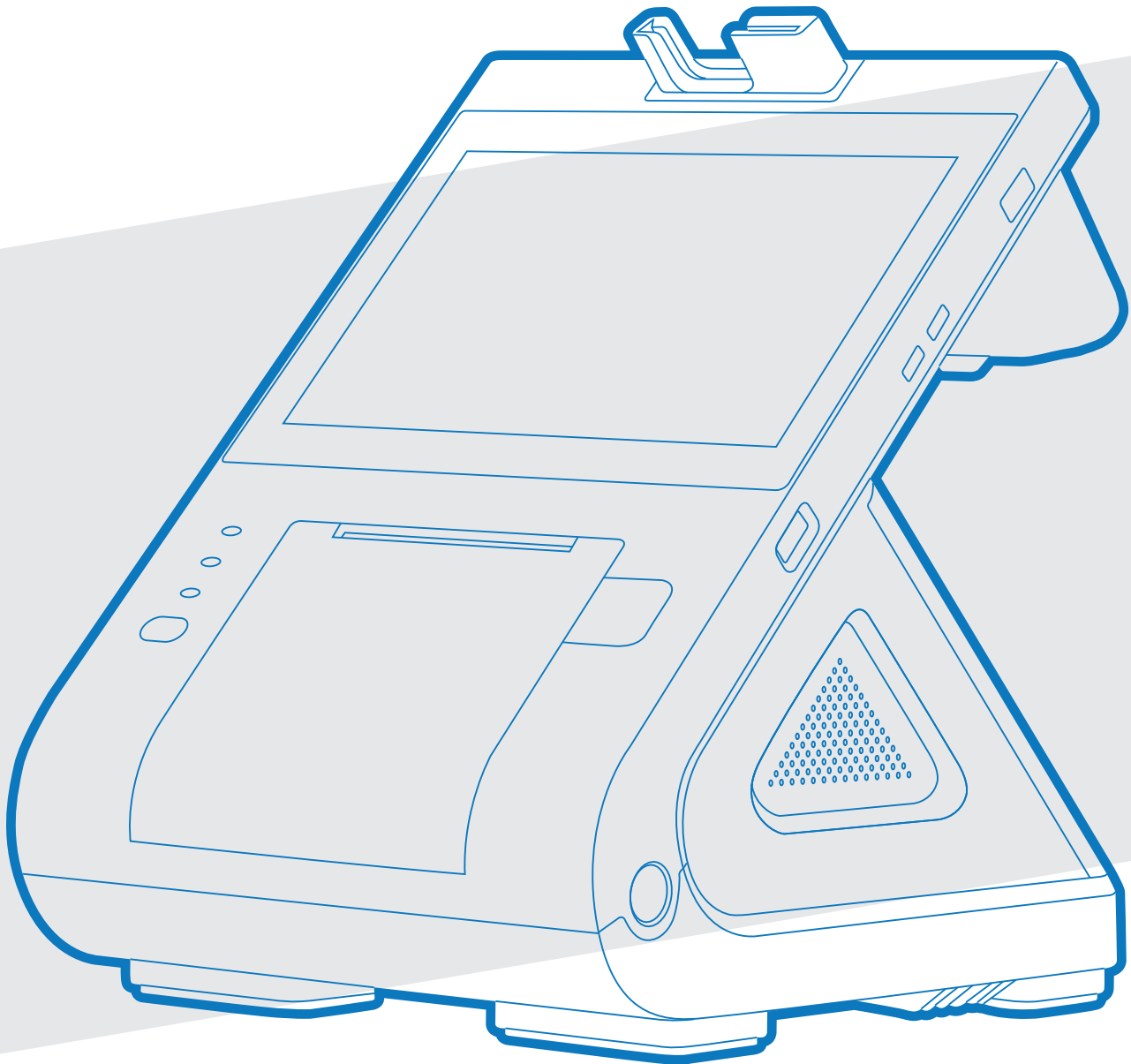


myPOS Hub

technical specifications and warranty



mypos.com

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Supported connections

Your new myPOS Hub device requires internet connection to work properly. The internet connection can be established via Wi-Fi or SIM card. Simply connect your myPOS Hub device to the internet using your mobile phone (via personal hotspot), a wireless router or a SIM card.

Please find the supported connection types below:

- **Wi-Fi** – You can connect your device using a Personal Hotspot or a Wi-Fi router. The supported encryption methods for Wi-Fi networks are WPA and WPA2.
- **SIM Card** - Make sure that the data connection service is activated.

Certifications & EMV



EC Declaration of conformity: The manufacturer Shenzhen Xinguodu Technology Co.,Ltd, China, declares that this product is compatible with the essential and other requirements of EC Directives R&TTE 1999/5/CE and related EC Directives and carries the CE mark accordingly.

myPOS Hub specifications

Operating System	PayDroid based on Android 6.0
Q20 Module	PCI PTS 5.x Certified Payment Terminal 4.3 Inch Color Capacitive Touch Screen
Processor	Quad-Core Cortex A53, 1.2GHZ
Memory	1GB RAM + 8GB FLASH
Display	8 Inch all Perspective-IPS Screen, 1280 x 800 Pixels HD Display Capacitive Touch Screen
Printer	3 Inch Thermal Printer Head Automatic Paper Receipt Cutter Paper Width: 80mm Diameter: 80mm
Communications	WiFi: 802.11 b/g/n, 2.4G, Supports Hot Spot and WiFi probe Bluetooth: BLE 4.0 3G / 4G (optional)
Audio	2 Stereo Speakers - 4Ω / 2W
Camera	5 Megapixel Rear Auto Zoom Camera for 1D & 2D Code Scanning 2 Megapixel Front Fixed Focal Camera
Card Readers	Magnetic Card Reader: Support 1/2/3. IC Card reader: Support reading card of 1.8V,3.3V and 5V. Support storage card and CPU card. Conform to the standard of EMV2000 L1&L2 PBOC3.0 , IOS7816 RF Card Reader: 13.56Mhz conform to the standard of ISO14443, Type A/B
Card Slots	1 SIM Card Slot/1 Micro SD Card Slot, Supports up to 32GB/ 1 magnetic stripe/IC card slot, using two-in-one (supportMAG&ICC)
Battery	Li-Ion Battery, 2600mAh, 3.7V
Multi-Media	Video, Audio
Peripheral Ports	1 x Cash Box RJ11 (24V)/2 x RS232/2 x USB HOST2.0/1 x Micro USB OTG2.0/1 x HDMI1.4 Type A/1 x Audio Jack/2 x LAN
Physical Keys	1 x ON/OFF Key 1 x Printer Paper Button 1 x Volume +/- Key 1 x Custom Shortcuts
Voltage	Input: 100 - 240V AC, 50Hz / 60Hz Output: 24V / 2.7A
Indicator	Printer Power Indicator (green) Printer Paper Out Indicator I (yellow) Printer Error Indicator (red) Charge Indicator (red) I Information Indicators (blue)
Certifications	CCC/FCC/RoHs/CE
Built-In Apps	Payment, Payment Request, MO/TO Payment, Top-up, Register, App Market, Settings, Private Label GiftCard
Languages	English, German, Bulgarian, Czech, Greek, Spanish, French, Croatian, Italian, Dutch, Portugal, Romanian, Swedish, Hungarian, Icelandic, Latvian, Polish, Slovenian

Manufacturer: PAX TECHNOLOGY LIMITED

Address: Room 2416, 24/F; Sun Hung Kai Centre, 30 Harbour Road, Wanchai, Hong Kong

Installation & Usage

Installation

- USB port: Connect USB device or PC
- SIM card: Open the SIM card/SD card cover and insert the SIM card into the corresponding SIM card slot.
- Micro SD card: Open the SIM card/SD card cover and insert the Micro SD card into the corresponding Micro SD card slot.
- LAN A/B: Open the wire hidden cover which is at the back of the terminal, insert the cable which is connected to the Internet to LAN A or LAN B. It provides bi-directional wired Internet for the cash register.
- Cash Drawer: Open the wire hidden cover which is at the back of the terminal, insert the RJ11 connector into the Cash Drawer interface to connect the Cash Drawer with the cash register.
- HDMI interface: Open the wire hidden cover which is at the back of the terminal, insert the HDMI cable which connects the HD TV or display (supports 720P or above) into the HDMI interface of the cash register. Then the HD TV or display can show all the information on the screen of the cash register.
- Audio Jack: Adopt the international standard interface, support the microphone.

Usage

- Power ON: Press and hold the Power button (on the side) for three seconds until the main screen and the guest screen display normally.
- Power off: Press and hold the Power button for three seconds until the shutdown menu appears, tap Shutdown > Click Shutdown, and then “shutting...” appears, the terminal is being turned off.
- Load the print paper: When the printer indicator lights in yellow, it needs to load the print paper. Press the printer cover switch to open the printer cover, load the paper roll by following the direction as shown in the paper warehouse, and close the printer cover. Then the indicator will light off.
- Magnetic stripe card: Place the magnetic stripe face to the main screen (perpendicular to the main screen), swipe card through the magnetic card slot at a constant speed.
- IC card: Place the chip face down, insert the IC card into the card slot, and push it to the end. Swiping contactless card: Place a contactless card close to the sensor area of swiping which is at the screen of the payment module.

Safety instructions

General safety information

- Use only the provided AC adapter. There is a risk of explosion, fire and device damage if other adapters are used.
- Never expose your device to extreme temperatures. There is a risk of explosion and fire.
- Switch off the device immediately if it starts to emit smoke, unusual odours or noises. If you continue to use the device under these circumstances, there is a risk of fire and electric shock. In such cases, you need to send the device for repair.
- Do not allow foreign matter to fall into the equipment. Penetration of foreign objects may lead to fire or electric shock.
- Only operate your myPOS Hub terminal with the supplied accessories. The use of other accessories will lead to malfunctioning.
- Do not expose the unit to extreme weather conditions such as rain, hail, strong sunlight or snow. In case of damage, the unit must be examined by customer service for possible faults.
- Do not insert any objects that do not meet the specified purpose into the openings on the casing or the card slots. This will cause damage to the casing or the card reader.
- Please put the myPOS Hub device, battery and equipment out of reach of children to prevent swallowing of parts by children, causing injury to children or others, or damage to the objects themselves.
- The terminal does not contain any parts to be serviced by the user and therefore must not be opened. If opened, the warranty is rendered null and void.
- Do not drop, knock or shake the device. Rough handling can break internal circuit boards and fin mechanics.
- The myPOS Hub device is equipped with a Wi-Fi interface for wireless communication. Never use the device in environments where it could cause interference (airplanes, hospitals, etc.)

Maintenance

- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device.
- Do not use compressed air to clean the unit or its components or to remove dust.
- Make sure that you do not scratch the touch screen surface.
- Make sure that you keep the charging contacts clean.

Let`s get started

Overview



Charging

The terminal displays the Battery Power status in percentages. There are a number of factors that can affect the battery life, for example:

- Length of time off the charger
- Time between transactions

Please check the battery status prior to initiating any operation on the terminal. If it indicates ‘very low’ (10% or less) or ‘no power’, you should recharge the battery.

When you turn ON your myPOS Hub device for the first time, you need to charge it. Input the charge cable in the charging slot (point 05).

Caution: Rechargeable battery needs to be replaced if it has been used for two years. If the rechargeable battery is not in its original shape, or if it’s overheated, please replace with a new battery.

Do not use any other external cables other than the specified and/or supplied ones. Ensure that the cable is routed to prevent damage or accidental contact. This device is intended for use when supplied with power from a low voltage external power supply, charge it. Input the charge cable in the charging slot (point 05).



Warranty and return policy

Important: *The product, including myPOS Hub device and myPOS Business card (“the product”) is not covered by Consumer law, including EC Directives on Consumer Protection and Distance selling Directives. This product is not designated to consumers, meaning any natural person who is acting for purposes, which are outside his trade, business, craft or profession. This product represents financial services and is designated only for accepting of payments for services or goods offered by natural or legal persons with a legal business activity, acting as professionals, sole traders, traders, merchants, self-employed or otherwise selling goods or services.*

Replacement of myPOS package with defect

- Client must not open the POS terminal device and must not try to repair the defect by himself/herself. This will be deemed as a defect caused by Client and the service provider will not be liable for its obligations under the Return Policy.
- You have the right to return the full myPOS package within 30 days from the date of receipt.
- Some Distributors may provide post-sale customer support and may be able to take back the defected myPOS Hub device. Please contact your Distributor or Agent first and check for post-sale customer support. In case there is not such, please proceed as instructed in this Return Policy.
- The guarantee of the service provider does not cover any cables, accessories, plugs, or power supply units or other items, different from the myPOS Hub devices and the myPOS Business card in the myPOS Package.

Please read the full text of the Return Policy available at www.myPOS.com prior to registration for the service and activation of the myPOS Package.

Important: disposal



You are not allowed to dispose any part of the myPOS Hub device, including its battery, cables or other components with the general household waste. If your myPOS Hub is not functioning, you have to send it for repair by following the Return policy available at

www.myPOS.com.

For more information

Full list of available documents can be found on our website [here](#).